Systemic Design Community of Practice

Spring Series 2018

February 28 or March 27, 2018

From Systems to Services

An introduction to Service Design

April 5 or April 23, 2018

Don't Stop Believin'

Using journey maps to understand how people traverse a system

June 5 or June 12, 2018

Service Architecture

Using service blueprinting to create cohesive user experiences

All sessions take place at CoLab in the afternoon.
11th Floor, 9942 - 108 Street | Edmonton

RSVP Required. Please visit our website for registration information.
Admission is free and open to all Government of Alberta staff.

For more information on Alberta CoLab and our communities of practice, visit
colab.alberta.ca

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